

What is the Third Sector?

Anything that is not the private or public sector!

Community, voluntary and faith groups, charities, co-operatives, sports and social clubs

Community Interest Companies, Companies Limited by Guarantee, mutuals.

Sector is very Diverse

Approx 820 groups operating in the borough.

Small community based groups, sports and social clubs - to multi-million pound, national award winning organisations.

An estimate for Bury is that some 75-78% of the groups are 'micro' organisation i.e. under £10000 income (in reality less than circa £2500)

Most of the income that comes is accounted for by the other 25-22%

Strength of the Sector

Bury - it is estimated that

Population: 181300

Groups: 820

FTE Employees: 1000

Total income from all sources: £40m

Number of volunteers: 18000

Number of hours per week: 54,000

Strengths (cont)

Access to vulnerable groups

Flexible and Responsive

Accountable to users and local people

Partnerships and Networks

Experience of recruiting, supporting
and training volunteers

Access to other funds – lottery,
charitable trusts etc leverage for
funding

Case Studies – CAB

- S. moved from Openshaw to Bury claiming Employment Support Allowance has heart condition. Informed DWP
- Told to not attend Openshaw and that Bury Job Centre would offer appointment. Never occurred benefit sanctioned payment stopped. S. hasn't eaten , lost 2.5 stones in weight and admitted to hospital by GP. S. had no electricity in the flat and couldn't use a kettle or heat food form food parcel.

Case studies (cont)

- S. walked 4 miles to CAB seen by volunteer at Gateway interview and immediately referred for specialist benefit help (paid).
- Payment reinstated after 6 weeks
- Client referred to Debt Specialist clinic for help with managing rent arrears and financial and budgeting advice with a view to being able to take control of finances.

Case Study – Home Start

- K lone parent 3 boys moved to the area escaping domestic violence supported by Womens Aid.
- Head teacher identified attendance and other issues at school
- Referred to Home Start after discussion with K.
- K. tearful and anxious re state of the house
- Knew needed to see GP but no one to look after children
- Volunteer worked to build relationship

Case study (cont)

- Action plan drawn up to include tea time routine established with volunteer support
- Visits to Childrens centre
- GP appt with volunteer watching children
- After several visits K. opened up about her experiences, guilt and doubt about her abilities as a mother to protect the children
- School attendance at 100% in K.s own words
- ‘When I look back I don’t recognise the old me from last year, Pam has helped so much I actually look forward to going to school now and love helping in the nursery class ..who knows.. Perhaps I might be a teacher one day!’

Other Examples

- Age UK – Newquay Pathfinder Managing Long Term Conditions
- Using Age UK staff and volunteers to act as key link –
- Managing director of NHS Kernow ‘about listening to the person’s story and making everything fit around the person to live the life they want’
- Impact 27% increase in self described quality of life, confidence and wellbeing
- 35% reduction in hospital admissions (£4.40 return for every pound invested).

Other Examples

- Crossroads – supporting 200 carers per week
- Paid staff and volunteers
- Individuals and group work
- Musical Memories - dementia group
- ‘there were other carers at the session, with similar problems, which we discussed and for once I didn’t feel alone’ A.P.
- ‘I honestly don’t know what I would have done without Crossroads and Musical Memories and often wonder what would happen to people like myself without the care and understanding of it’s staff’ A.P.

Issues

- Pressure on external funders (in particular local authority funding going forward) e.g. Pressure to reduce the £800,000 available from Bury LA Commissioning Fund
- Digital Agenda – digital by default volunteer roles in developing skill and access for clients
- Commissioning – social value and localism can be part of the commissioning process lets be bold in supporting local groups.
- Partnership – well developed lets use them.
- The sector needs to work better together and be more entrepreneurial. Help us to achieve this – help in kind can be valuable
- Data sharing JSNA use the sector as a resource